FARELL INSTRUMENTS QUALITY POLICY

Our company has specialized, since the beginning, in the development, production and marketing of professional equipment and systems in the areas of telemetry and telecontrol.

The current range of FARELL Instruments products includes both general-purpose acquisition, control and communications equipment: radio modems for digital communications, signal acquisition and transfer modules, universal remote units, as well as specific telecontrol systems for specific applications: specific telecontrol units for pump control, systems for telecontrol of agricultural irrigation networks, etc.

The quality policy of our company is based on the following principles:

1. The **provision of service** has as its main objective to know and comply with the explicit and implicit demands, requirements and expectations of our clients and the applicable regulations.
2. Develop our **organization coherently** to give the appropriate response to the current and future market situation, based on the principles of austerity and responding to the needs that the market raises.
3. Within the context of the organization, the company's relationship with interested parties is taken into account, both internal and external.
4. A Risk Control system is applied to the different activities of the company, both present and future.
5. **Customer-oriented work**. Our quality flows with this objective in a hierarchical way and is transmitted transversally throughout the organization through its members as a result of the dissemination of our quality values:
   - 5.1. **Teamwork**, with the involvement of suppliers and customers,
   - 5.2. **Interactive nature** of the entire organizational structure,
   - 5.3. **Continuous improvement** in the efficiency of our processes and in the performance of all the activities carried out in our company,
   - 5.4. **Continuous internal and external training** adapted to the needs of our clients,
   - 5.5. **Permanently strengthen** the implemented production processes.
   - 5.6. **Stimulating and motivating environment** for all members of the company.
6. For the good performance of continuous improvement, the organization develops quantified and planned quality objectives in time and actions.
7. FARELL Management guarantees that this policy is understood, applied and reviewed to ensure its continued suitability and maintenance by all personnel, having the necessary equipment, means, environments and training for this purpose.

FARELL Management Team

Date: January 2026